

Quality Control Manager

Location: Sittingbourne, Kent
Hours of Work: Monday to Friday 08:00 to 16:30 (includes a 30 minute unpaid break)
Salary: £42-45k per annum – DOE
Position Type: Full-time, Permanent
Reports to: Operations Director
Reportees: QC Engineer & QC Inspectors

About Us
At FloPlast Ltd, we design and manufacture a market-leading range of specialist plastic building and plumbing systems used widely across the UK construction industry. While we proudly maintain our own distinct brand identity and close-knit family culture, we are also part of the global wienerberger group. This gives our team the unique combination of local autonomy and international stability. We pride ourselves on operational excellence, safety, and a collaborative working environment where our people can thrive and build long-term careers.

About the Role
Due to an internal restructure, we are seeking a proactive Quality Control Manager to oversee the QC function across our business. Supporting the IMS Quality Manager, you will help execute our Quality and R&D strategies while taking direct responsibility for leading and developing the QC team.

In this role, you will ensure total adherence to all factory control procedures, maintaining full compliance with statutory Health & Safety, Environmental, and Quality standards.

Key Responsibilities include (but are not limited to):

- Manage and support the development of the QC team
- Train staff on all Quality related topics
- Ensure products, raw materials, components, and traded goods meet required quality standards
- Lead root-cause investigations using problem solving tools
- Manage the NCR process, including defect handling (rework, reject, accept)
- Track and analyse KPIs and quality metrics and share findings with Operation’s Team

- Maintain close collaboration with Operations Teams
- Support manufacturing and engineer teams to ensure quality is designed into processes and products
- Drive Continuous improvement initiative to enhance Quality and reduce scrap
- Ensure department welfare is maintained by risk assessing tasks and maintaining SOPs
- Manage quality related communication with customers

What We Are Looking For
Required:
- Minimum of 3 years working within a quality team in a manufacturing environment, with proven experience in a supervisory or management role.
- Strong working knowledge of ISO 9001 and experience working with certified products.
- A technically minded, data-driven professional with excellent communication skills, confident decision-making abilities, and strong IT literacy.

Desirable Skills & Qualifications:
- Lean Six Sigma certification or experience with 5S methodologies.
- Certified Internal Auditor.
- Experience working with SAP ERP software.
- Industry experience within plastics or injection moulding.

Why Join Us?
We offer a highly collaborative working environment where your leadership will directly impact our growth. You will have access to ongoing training, continuous learning and self-development pathways to help you thrive.

We also offer an excellent benefits package, including:
- Financial Bonuses: Christmas Bonus (subject to company performance).
- Share Scheme (SIP): The ability to become a shareholder via our Share Scheme.
- Perks & Discounts: Benefit Platform offering health, wellbeing, and money-saving opportunities.

How to Apply
If you are a driven quality professional ready to lead our QC function, we want to hear from you. Please email your CV and a brief cover letter outlining your relevant experience to Barbara Blackwell, HR Officer - barbarab@floplast.co.uk.

Please note: The closing date for this role is subject to change and the vacancy may close earlier than advertised. Due to the high volume of applications, only applicants selected for an interview will be contacted.