



## Quality Policy Statement

**FloPlast Ltd is one of the leading companies in the design and manufacture of plastic building and plumbing products for the building, construction and home improvement markets.**

Fundamental to FloPlast Ltd.'s quality policy is a declared commitment to fulfilling the requirements of BS EN ISO 9001: 2015.

FloPlast Ltd recognises that to be competitive and to maintain good economic performance, the company must employ management systems that continually improve the quality of our products, services and support and increase the satisfaction of our customers, employees, stakeholders, suppliers, and society at large.

**The Senior Management of FloPlast Ltd is responsible for implementing the Policy.**

**The requirements of the above policy will be achieved through the following:**

- 1) The development and training of staff, together with effective communication, so that FloPlast Ltd continues to ensure maximum levels of product quality and service provision.
- 2) The establishment and setting of Quality Objectives and periodic review of targets, in order to ensure continual improvement in the systems and service levels.
- 3) Establishing all customer requirements (including regulatory and statutory requirements and to consider organizational environment, when implementing the quality management system) and ensuring that we comply with them at all times.
- 4) The monitoring and reviewing of the Quality Management System through Management Reviews and Internal Auditing techniques in order to ensure continual improvement, effectiveness and compliance with BS EN ISO 9001: 2015, statutory and or regulatory requirements.
- 5) The provision of all necessary resources so as to ensure the implementation of the Quality Management Policy.
- 6) Ensuring that everything we do is always undertaken in accordance the Quality Management System and customer requirements, which includes the Quality Management Procedures, Process Maps and Quality Documents.
- 7) The Policy is subject to continual review by the senior management of FloPlast Ltd in order to ensure it remains effective and compliant.

The day to day implementation of this policy is delegated through every level of the organisation detailed in the Quality Management Procedures, Process Maps and Quality Documents.

The undersigned endorse this quality policy.

Signed:

Name: Matthew Nolan

Position: Managing Director

Date: 4<sup>th</sup> of May 2023