



# FloPlast



# CERTIFICATE of GUARANTEE

**FloFit+ is the next generation FloPlast plumbing & heating system for hot and cold-water distribution services as well as for central heating and underfloor heating systems.**

**Flofit+ has been developed by FloPlast's innovation team, with strong technical support from industry-leading raw material suppliers, to achieve enhanced characteristics, whilst maintaining the essential performance capabilities that allows FloFit+ to serve the hot and cold plumbing sector.**

## Guarantee

FloFit+ is manufactured under stringent production control processes and a rigorous quality/testing programme, and as a result carries a 50-year guarantee against defect in materials or manufacturing of all its pipes and fittings. Products such as flexi hoses and tap connectors, have a standard 2-year warranty.

## Terms and Conditions

This guarantee applies to FloFit+ plumbing and heating products used in normal domestic hot & cold-water supply and central heating systems installed in accordance with our technical guide and installation instruction. This includes with the peak life cycle operating temperatures detailed within the technical guide.

The 50-year guarantee period begins from the date of purchase and is subject to FloPlast's Conditions of Sale.

All defects must be notified to FloPlast in writing within three months of their appearance together with proof of purchase.

## Exclusions

This guarantee does not apply to any of the following:

- Products that have been abused or adulterated which includes (without limitation) malicious damage.
- Performance outside the scope of BS 7291.

## Liability

FloPlast's liability under the guarantee is limited (at their discretion) to free issue replacement or repair of any defective materials. The guarantee is given subject to FloPlast's standard terms and conditions of sale.

FloPlast will not be responsible for the installation cost of replacement products or for consequential loss of any kind.

This guarantee does not affect the statutory rights of the consumer. The guarantee shall be interpreted only in accordance with English Law and subject to the jurisdiction of the English Courts in respect of all installations.

## How to Claim

If you experience an issue with our FloFit+ system, please contact our technical team, Tel. 01795 431731 or via email: [technical@floplast.co.uk](mailto:technical@floplast.co.uk).

## Product and System Warranties

FloFit+ is Kitemarked to Class S of BS 7291, parts 1, 2 and 3 (KM 602628) and manufactured within our Quality Management Systems which satisfy BS EN ISO 9001.

FloFit+ is also approved by WRAS (certificate 2101806) and is deemed safe for the use in the supply of drinking water.